



DEKOFILM POLSKA

PROTOCOL TO DECLARE COMPLAINTS

KUNDEN-REKLAMATIONS-BLATT

POLYOLEFIN & PVC SHRINK FILMS: DECOLINE® and DECOTERM®**PRODUCER OF POLYOLEFIN & PVC SHRINK FILMS**

DEKOFILM POLSKA Sp. z o.o.
 Grzybowska str 4 lok.U9B
 00-131 Warsaw / POLAND
 Phone: +48 22 / 676 95 13

DEKOFILM POLSKA Sp. z o.o.
 Production & warehouse / Accounting department
 PL 05-250 EMILIANÓW Węgrzyna str 1 / POLAND
 e-mail: dekofilm@dekofilm.com.pl

Claimed product must be held at Supplier's disposal for testing purposes
 and kept with original packaging and Supplier's labeling

| | |
|---|--|
| DATE OF COMPLAINT | |
| NAME OF APPLICANT (Full address data of the customer) | |
| NAME AND NUMBER OF PRODUCT WHICH IS COMPLAINING | |
| EVIDENCE OF PURCHASE (Invoice number) | |
| IDENTIFICATION | Batch no (on inside label core) No of pallet Photo of the label with roll number Photo of the label inside core |
| STORAGE & TRANSPORT PVC SHRINK FILM at temperatures below 20°C | In the spring-autumn period, the Customer's confirmation of the conditions for storing the DECOTERM® film in an air-conditioned warehouse and/or transporting the film to the end customer in a "refrigerated" vehicle |
| THE REASON OF THE COMPLAINT + PICTURES | |
| On what kind of machine the products are packed? | |
| Number of pieces packed per minute | |

GDPR notice

according to Regulation (EU) 2016/679 of the European Parliament and of the Council of 27 April 2016 on the protection of natural persons with regard to the processing of personal data and on the free movement of such data, and repealing Directive 95/46/EC (General Data Protection Regulation), please be informed that your personal data is controlled only by: DEKOFILM POLSKA Sp. z o.o. The personal data given to us is required in order to process your complaint – please express your consent to collection and processing of such personal data required by us.

NAME OF APPLICANT

GRANTING CONSUMPTION AND PROCESSING OF PERSONAL DATA

.....
(date and signature).....
(date and signature)